

Dear Enquirers!

If you want to surprise your loved ones with a vacation at the Újhuta Castle Resort, you can purchase a gift voucher.

The voucher contains a specific amount that can be used for hotel services.

The recipient can decide when and for what type of room and service it will be used.

In this case, please transfer the amount you want to give as a gift in advance to the following bank account number: **FémAlk Zrt. - 11794008-24016535**

When making the transfer, please indicate who the voucher is intended for and also the billing name and address for issuing the advance payment invoice!

Upon receiving the amount, we will send the issued gift voucher and the advance payment invoice by email or by post, if required.

After redeeming the voucher, the amount of the advance payment invoice will be deducted from the invoice.

We can only redeem the gift voucher in case of direct booking.

Redemption of the voucher is only possible within its expiration date, the cost of redemption is 10% of the value of the voucher, but a minimum of HUF 5,000 which is deducted at the time of the refund.

Refunds are only possible for the person or organization that purchased the voucher.

In the case of an advance payment transfer from SZÉP card, depending on the type of card, you can start your advance payment transaction on the following page:

OTP: <https://szepkartya.otpportalok.hu/fooldal/>

MBH: <https://www.mbhszepkartya.hu/nyito>

K&H: <https://www.kh.hu/napi-penzugyek/bankkartya/szep-kartya>

In the case of a transfer with the MBH SZÉP card, the transaction is initiated by the accommodation, for which we need the following data:

- Cardholder identification number (number under the card number)
- Name of Client
- Cardholder's email address

In the case of OTP and K&H SZÉP cards, the guest initiates the transaction on the specified pages for Újhuta Castle Resort (3936. Háromhuta, Hrsz. 201.)

For more information, please contact our Reception on the below:

recepcio@ujhutakastelyszallo.hu

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